



Order Followup Email

V. 1.0.3

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OVERVIEW

The Order Follow up Email Extension for Magento allows you to send an auto-response email to the customer.

Order Follow up Email Extension allows you to automatically send follow up emails to the customers after number of hours which has been decided by admin. This Order Follow up Emails boosts the sales records by allowing the customers to buy your right product. The Follow up Email Extension for Magento is an effective tool to stay in touch with your customers. It offers you irresistible benefits and powerful features.

Features

- Send the followup mail to customer once its order status has been completed.
- Can set hours to send order follow up mail on given interval.
- Send customer new product mail after placing order or schedule it as per requirement.
- Send wish-list to customer by mail once in a week.
- Increases sales with better customer to sending then follow up emails.
- It helps you build customer loyalty as well as improve relationship with customers.

Installation Steps

1. Clear the store cache under **var/cache** and all cookies for your store domain.
2. Disable compilation for Magento 1.4+. Log into Magento **Admin Panel** and go to **System → Tools → Compilation** and disable the compilation.

Dashboard Sales Catalog Customers Promotions Newsletter CMS Blog Reports **System** Get help for this page

Compilation Enable Run Compilation Process

Compilation State	
Compiler Status	Disabled
Compilation State	Compiled

Be sure that the Compilation Code is disabled (System->Tools -->Compilation)

Installation Steps

3. Disable JS & CSS merging

Navigate to System->Configuration->Developer Tab and disable "Merge css / js". We suggest that you enable error reporting.

Developer

Developer Client Restrictions

Debug

Translate Inline

Log Settings

Enabled Yes [STORE VIEW]

System Log File Name system.log [STORE VIEW]

Exceptions Log File Name exception.log [STORE VIEW]

JavaScript Settings

Merge JavaScript Files No [STORE VIEW]

Enable Prototype Deprecation Log No [STORE VIEW]

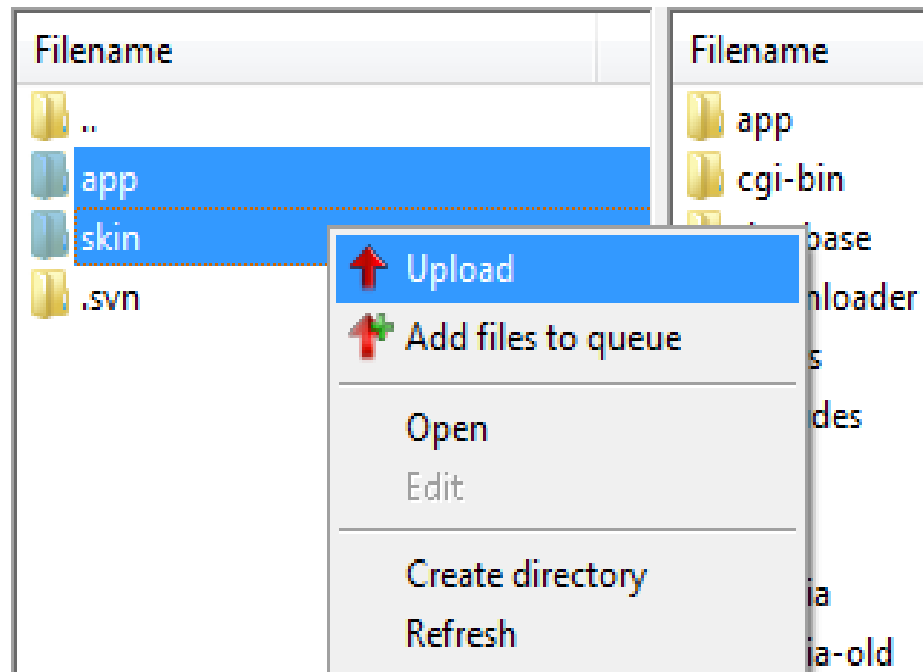
CSS Settings

Merge CSS Files (beta) No [STORE VIEW]

Installation Steps

4. Upload file manually

If you use a different from default theme - be sure to rename **app/design/frontend/default/default** and **skin/frontend/default/default** folders to your store's values. Using your FTP client upload content to your store root.




Installation Steps



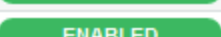

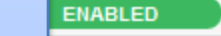



5. Clear Cache

Cache Storage Management

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected

Actions Refresh 

Cache Type	Description	Associated Tags	Status
<input type="checkbox"/>		CONFIG	
<input type="checkbox"/>		LAYOUT_GENERAL_CACH	
<input type="checkbox"/>		BLOCK_HTML	
<input type="checkbox"/>		TRANSLATE	
<input type="checkbox"/>			
<input type="checkbox"/>	EAV types and attributes	Entity types declaration cache.	
<input type="checkbox"/>	Web Services Configuration	Web Services definition files (api.xml).	
<input type="checkbox"/>	Web Services Configuration	Web Services definition files (api2.xml).	

Then navigate to System->Cache Storage Management and and clear Cache.

Do select and Refresh it by pressing submit button

6. Log out then log back in to your admin panel.

Configuration

Set up Cron

- Order Follow up Email Extension need to be launched by cron for sending mail.
- If you have already configured cron jobs for your Magento installation, you can skip this step.
- Read the following instructions on setting cron job for your Magento store:
[http://www.magentocommerce.com/wiki/1 -
installation and configuration/how to setup a cron job](http://www.magentocommerce.com/wiki/1-_installation_and_configuration/how_to_setup_a_cron_job)
- Generally, it would be enough to run in SSH console of your server: `crontab -e`.

And insert the following line: `*/3* * * * wget 'http://your-store/cron.php'`.

Don't forget to confirm saving request when exit.

Configuration

Snapshot of Backend

Admin can select template “New Product Email Template” dropdown.


Current Configuration Scope:
Default Config  [Manage Stores](#)






Configuration


- ▶ GENERAL
 - General
 - Web
 - Design
 - Currency Setup
 - Store Email Addresses
 - Contacts
 - Reports
 - Content Management
- ▶ BRAINVIRE
 - Brainvire Imagine Attributes
- ▶ CATALOG

Order Followup Email Settings

 Save Config

Settings 

Enabled	Yes 	[GLOBAL]
	▲ Enable this module?	
# of hours after order placed	1	
	▲ After this many hours, send the order followup email	
Order Followup Email Sender	General Contact 	[STORE VIEW]
Order Followup Email Template	Custom New Order (Default Template from Loca 	[STORE VIEW]
New Products Email Template	New Arrivals (Default Template from Locale) 	[STORE VIEW]
	▲ Auto email for New Products sent to all customer once in a week.	
Wishlist Products Email Template	Wishlist (Default Template from Locale) 	[STORE VIEW]
	▲ Auto email for Wishlist Products sent to all customer once in a week.	

Brainvire Extensions 

Set Hours to send mail of order follow up



choose Email template

Configuration

New product alert setting:

.Set Catalog-> Manage Product-> Your Product -> general -> Set Product as New from Date

.Set Catalog-> Manage Product-> Your Product -> general -> Set Product as New to Date

Set Product as New from Date	<input type="text" value="04/6/2015"/>	
Set Product as New to Date	<input type="text" value="04/6/2015"/>	

Configuration

- Set enable or disable.
- Enter hours so After this many hours, send the order followup email.
- Select Order Followup Email Sender group.
- Select email template.

Uninstall

To force Magento uninstall the module.

Then replace `<active>>true</active>` with `<active>>false</active>` in the following files:

`app/etc/modules/Brainvire_Orderfollowupemail.xml`

```
<Brainvire_Orderfollowupemail>
```

```
    <active>true</active>
```

```
    <codePool>community</codePool>
```

```
</Brainvire_Orderfollowupemail>
```

Help / Support

To know more about our Magento Extension Service feel free to call us at **+1.631.897.7276** or email us at info@brainvire.com or Skype us at **bv.ecom**

